

Introduction

This document will inform you how to activate your parent account.

Important!

Whilst accessing any of these services, you must still comply with the College's Acceptable Use and GDPR policies.

Knowing your Username

Your username would have been sent to your personal registered email account at the beginning of the academic year.

Your username will use your son / daughter's 6-digit **Student ID** (234567) and will be constructed in either of these formats.

p_234567

or

p2_234567

Setting or Changing your Password

Important!

To access our services, we require your **current mobile number**.

If we hold an incorrect mobile number for yourself, please contact the College via email info@stbrn.ac.uk with your full name and new mobile number for us to update this for you.



Within an internet browser navigate too –

<https://faramir.stbrn.ac.uk:8443/sspr/public/forgottenpassword>

Forgotten Password

If you have forgotten your password, follow the prompts to reset your password.

Username*

 I'm not a robot 

Enter your parent number (p_234567), confirm you are not a robot and Click 'Search'.



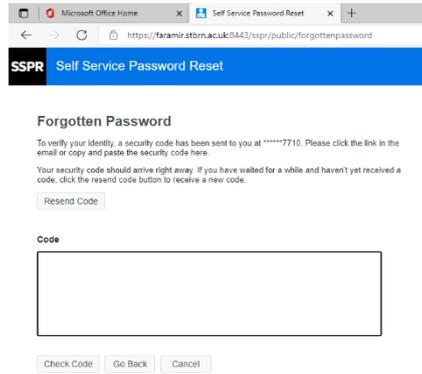
Click 'Continue', to send a **security code** to your mobile phone.

Forgotten Password

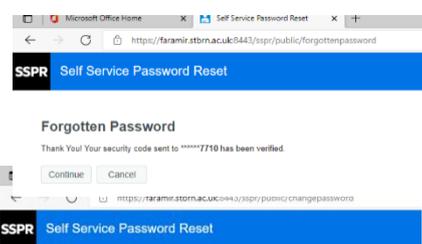
To verify your identity, a security code will be sent to you at *****7710.

User Guide

Activating Your Parent Account

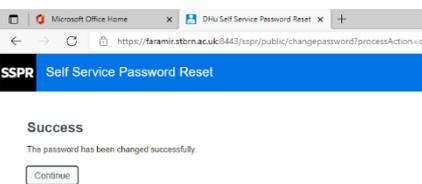


Once received, type in the security code into the **'Code'** box and click **'Check Code'**.



Click **'Continue'**, to proceed to change your password.

Follow the displayed instructions to change your password, once complete, click **'Change Password'**.



Click **'Continue'**, to complete the process.

You have now activated your Parent Account

Further Information

Should you need further assistance activating your account, please email, eLearning_Systems_Support@stbrn.ac.uk

Changing your contact details, please email, info@stbrn.ac.uk